



# STUDENT CONGRESS

## Executive Summary for 2017 Student Congress Survey Results

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In March 2017, Student Congress partnered with the Office for Institutional Effectiveness, to conduct a survey to all home-based Kapi'olani Community College students. The survey received 587 responses, which represents 10.74% of the student body.

The majority of the participants were full-time students (58.4%), with projected graduation in 2018 or 2019 (75.5%). About two thirds ( 69.6%) of the participants were aged between 18 and 30 years old, and a small percentage (11.8%) were under 18 or over 51 years old. About half (46.1%) of the surveyed students had majority of their classes before 12PM, about a third (36.9.%) had most of their classes in between 12 PM and 4 PM, and a similar number of students concentrated their classes after 4PM (9.9%) or only took online classes (7.1%).

1. In summary, some main highlights of the survey results indicated that 59.3% of the students use a personal vehicle, where 27.8% of them use TheBus. Of the students who use personal vehicle, 50.8% of them also responded that it takes 1-15 minutes to find parking, and 23.5% of them are willing to pay \$5, and 18.7% are willing to pay a \$10 student fee per semester for parking lot improvement, maintenance and security.
2. In another question, 85.7% responded that they rarely or never attend any UH athletic events. In addition, 36.1% responded that they are very unlikely to attend UH athletic events for a discounted rate of \$50 a semester and, 53.2% of them are not willing to pay student fees per semester for this resource.
3. Regarding WiFi internet connection, 43.1% of the students rated its overall quality as *Good* and 25.1% rated it *Neutral*. In another question students responded that they are willing to pay a \$5 student fee per semester for an upgraded WiFi and technology.

4. Regarding Health Resource Center, 45.1% of the students responded that they would *Never* use a Health Resource Center that provides discounted or free health and wellness supplies. In addition, 35.5% answered that they are not willing to pay fees per semester for this resource. However, 29.7% are willing to pay \$5 fees per semester for this resource.
5. Out of all the proposed fees, 37.7% of the students are most interested in Technology, 27.5% in Parking Lot Improvement, and 22.8% in Health Resource Center.
6. In another question, 50.9% students responded that they are aware of the free KCC mobile phone app, where 49.1% responded that they are not. Regarding the usage of KCC mobile phone app 40.5% of the students responded that they use the app and 59.5% responded they do not.
7. In a different question students were asked if they use the KCC website or not; 87.5% of the students responded *Yes*, where in the follow up question 36% of them responded that they find it *Somewhat Easy* to navigate the website and 25% responded *Very Easy*.

Based on the survey results, the possibility of a technology fee is the most favored amongst KCC students. It is Student Congress' top priority and responsibility to ensure that this fee is both a necessity and commodity to KCC students. Understanding that KCC is a college of affordability and accessibility, Student Congress will determine whether or not this fee is appropriate to act upon prior to taking any action.

Being the official student voice for KCC, Student Congress must acquire a collective of student opinions through various avenues such as polling, tabling, and open forums. It is important to Student Congress to receive the most amount of student input regarding this tech fee in order to take any action, or lack thereof.

If the majority of KCC students are **not in favor** of this additional fee, then Student Congress will cease to continue exercising this opportunity and focus their attention towards other tasks. If the general consensus of students who provide input are **in favor** of implementing this fee, Student Congress will begin their efforts in instituting a tech fee at KCC.

These steps include, but are not limited to, holding open forums with students and developing a better understanding of student needs regarding technology on campus (i.e. WiFi, etc.), mirroring UH Maui College and their successful effort on implementing a tech fee, working alongside CELTT, administration and the Chancellors, as well as, presenting to the Board of Regents.

In regards to the other results of the survey, Student Congress will discuss further actions at the next Student Congress general meeting, and move forward as agreed upon by the governing body. Student Congress appreciates the responses from the student body, as we move forward to appropriately representing the student voice of the College.

## **2017 Annual Survey**

The purpose of this survey is for Student Congress to establish a better understanding of what the KCC student body identifies as needs to address.

Participants: 5,486 students were contacted, and 589 responded (nearly 10%)

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### **Demographic Questions**

1. Are you a full-time or part-time student?

CATEGORY	ANSWERED	PERCENTAGE
Full-Time	343	58.4%
Part-Time	244	41.6%
	587	100.0%

2. What is your projected graduation date at KCC?

TERM	ANSWERED	PERCENTAGE
Spring 2017	74	12.6%
Fall 2017	69	11.8%
Spring 2018	112	19.1%
Fall 2018	90	15.3%
Spring 2019	66	11.2%
Fall 2019	83	14.1%
Other	93	15.8%
	587	99.9%

3. What age group do you belong to?

AGE GROUP	ANSWERED	PERCENTAGE
18 and under	39	6.7%
18-21	193	33.0%
22-30	214	36.6%
31-50	109	18.6%
51 or over	30	5.1%
	585	100.0%

4. What time of the day are majority of your classes?

TIME OF DAY	ANSWERED	PERCENTAGE
Before 12 PM	271	46.1%
12 PM - 4 PM	217	36.9%
4 PM - 8 PM	58	9.9%
All Online	42	7.1%
	588	100.0%

### Transportation Questions

5. What is your most frequent mode of transportation to Kapi'olani CC? (Choose one)

TRANSPORTATION	ANSWERED	PERCENTAGE
Personal Vehicle	348	59.3%
Carpool	27	4.6%
Motorcycle/Scooter	12	2.0%
TheBus	163	27.8%
Bicycle	1	0.2%
Skate/Skateboard	19	3.2%
Walking	17	2.9%
	587	100.0%

6. If you selected personal vehicle as your primary mode of transportation, on average, how long does it take for you to find parking? (Skip or N/A)

TIME	ANSWERED	PERCENTAGE
1-15 minutes	244	50.8%
16-30 minutes	90	18.8%
31-45 minutes	19	4.0%
More than 45 minutes	10	2.1%
Not Applicable	117	24.4%
	480	100.1%

7. If you selected motorcycle/scooter as your primary mode of transportation, where do you park most often?

LOCATION	ANSWERED	PERCENTAGE
By Koa	4	1.4%
By 'Iliahi	8	2.7%
By 'Ohia	2	0.7%
By Kopiko (Parking Lot A)	12	4.1%
By the Chapel	0	0.0%
By Olapa	18	6.1%
Other	2	0.7%
Not Applicable	247	84.3%
	293	100.0%

8. What is the maximum amount you would be willing to pay in student fees per semester for parking lot improvement, maintenance and security?

AMOUNT	ANSWERED	PERCENTAGE
\$0	171	29.3%
\$5	137	23.5%
\$10	109	18.7%
\$15	43	7.4%
\$20	61	10.4%
\$25	19	3.3%
\$30	30	5.1%
More than \$30	14	2.4%
	584	100.1%

## Athletics

9. Do you currently attend any UH athletic events?  
(Example: football, volleyball, basketball, baseball, etc.)

FREQUENCY	ANSWERED	PERCENTAGE
Rarely or never	504	85.7%
1 to 2 times per semester	42	7.1%
3 to 6 times per semester	21	3.6%
6 to 9 times per semester	11	1.9%
More than 9 times per semester	10	1.7%
	588	100.0%

10. Which sport are you most interested in?

TEAM	ANSWERED	PERCENTAGE
UH Rainbow Warriors Football	129	23.9%
UH Rainbow Warriors Basketball (Men's)	70	13.0%
UH Rainbow Wahines Basketball (Women's)	22	4.1%
UH Rainbow Warriors Volleyball (Men's)	39	7.2%
UH Wahine Volleyball (Women's)	161	29.8%
UH Rainbow Warriors Baseball (Men's)	21	3.9%
UH Rainbows Wahine Softball (Women's)	10	1.9%
Other	18	3.3%
None	70	12.9%
	540	100.0%

11. How likely are you to take advantage of an opportunity to attend all UH athletic events for a discounted rate of \$50 a semester?

MEASURE	ANSWERED	PERCENTAGE
Very Likely	99	16.9%
Somewhat Likely	101	17.2%
Neutral	124	21.1%
Somewhat Unlikely	51	8.7%
Very Unlikely	212	36.1%
	587	100.0%

12. What is the maximum amount you would be willing to pay in student fees per semester for this resource?

AMOUNT	ANSWERED	PERCENTAGE
\$0	313	53.2%
\$10	145	24.7%
\$20	69	11.7%
\$30	25	4.3%
\$40	12	2.0%
\$50	20	3.4%
More than \$50	4	0.7%
	588	100.0%

## Technology

13. How would you rate KCC's overall internet WiFi connection?

MEASURE	ANSWERED	PERCENTAGE
Very Good	78	13.3%
Good	252	43.1%
Neutral	147	25.1%
Poor	88	15.0%
Very Poor	20	3.4%
	585	99.9%

14. What is the maximum amount you would be willing to pay in student fees per semester for upgraded WiFi and technology for students?

AMOUNT	ANSWERED	PERCENTAGE
\$0	160	27.2%
\$1	53	9.0%
\$2	46	7.8%
\$3	51	8.7%
\$4	13	2.2%
\$5	266	45.2%
	589	100.1%

Health Resource Center

15. How often would you use a Health Resource Center that provides discounted or free health and wellness supplies (For example: feminine products, bandages, condoms)?

FREQUENCY	ANSWERED	PERCENTAGE
5+ times per semester	73	12.4%
4-5 times per semester	51	8.7%
2-3 times per semester	108	18.4%
1 time per semester	91	15.5%
Never	265	45.1%
	588	100.1%

16. What is the maximum amount you would pay in student fees per semester for this resource?

AMOUNT	ANSWERED	PERCENTAGE
\$0	209	35.5%
\$1	59	10.0%
\$2	69	11.7%
\$3	68	11.5%
\$4	9	1.5%
\$5	175	29.7%
	589	99.9%

17. Out of all the proposed fees mentioned above, please select the fee you are most interested in?

MOST INTERESTED IN	ANSWERED	PERCENTAGE
Parking Lot Improvement	159	27.5%
UH Athletics	69	11.9%
Technology	218	37.7%
Health Resource Center	132	22.8%
	578	99.9%

18. Are you aware that there is a free KCC app for mobile phones?

RESPONSE	ANSWERED	PERCENTAGE
Yes	299	50.9%
No	288	49.1%
	587	100.0%

19. If yes, do you use the app?

RESPONSE	ANSWERED	PERCENTAGE
Yes	175	40.5%
No	256	59.5%
	431	100.0%

20. If yes, how easy is it to use the app?

RESPONSE	ANSWERED	PERCENTAGE
Very Easy	70	17.5%
Somewhat Easy	71	17.8%
Neutral	57	14.3%
Somewhat Difficult	13	3.3%
Very Difficult	3	0.8%
Not Applicable	186	46.5%
	517	100.2%

21. Do you use the KCC website?

RESPONSE	ANSWERED	PERCENTAGE
Yes	513	87.5%
No	73	12.5%
	586	100.0%

22. If yes, how easy is it to navigate the website?

RESPONSE	ANSWERED	PERCENTAGE
Very Easy	141	25.2%
Somewhat Easy	205	36.6%
Neutral	105	18.8%
Somewhat Difficult	59	10.5%
Very Difficult	20	3.6%
Not Applicable	30	5.4%
	560	100.1%