



## Executive Summary for 2021 Student Congress Survey

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In March 2021, Student Congress partnered with the Office for Institutional Effectiveness (OFIE) to conduct a survey of all Kapi‘olani Community College students. The survey received 506 responses, which represents 9% of the student body (5,792). The survey was accessible to Kapi‘olani CC students for a duration of approximately one month. The survey included the election ballot for the 2021-2022 Student Congress Executive Positions and the spring survey which consisted of questions covering a variety of student issues that were brought up throughout the previous and current academic year. In order to ensure awareness and participation, Student Congress sent several emails via the Vice Chancellor for Student Affairs (VCSA) to the entire student body and posted a variety of online flyers on social media.

### I. Survey

**A. Preference of Communication:** Email was selected as a primary preference to receive information. Students received the link to the spring survey via email. It is noted that this method may result in a biased preference, however from the 2021 Student Communication Survey which included a link in materials physically mailed to students, 75% of those 256 participants heard of the survey through email compared to 29% through physical mail. Furthermore, 81% of those participants said email was their first choice to receive “information about Kapi‘olani CC students support services, resources, and deadlines.” With this information, Student Congress plans to work with the College to develop and explore a new format for email and other possible ways of communicating and interacting with students.

Preferred Mode of Communication	Percentage	Number of Respondents
Email	89%	442
KCC App	5%	24
Instagram	4%	21
TikTok	1%	4
Text	0%	2
Twitter	0%	0
Snapchat	0%	0

**B. Familiarity with Resources:** An alarming four out of ten students declared not knowing about and possibly interested in supplemental resources such as HINET for SNAP, Pohukaina Food Pantry, and BOSA Care Packages. These resources that support fundamental parts of human growth and development need to be widely known, which is why building awareness for these programs will be a focus for Student Congress in the 2021-2022 school year. Please note that this question was a multiple choice question with no limit to the amount of choices, indicated in results.

Resource	Not familiar, I may use it.		Familiar, I do use it.	
	Percentage	Number of Respondents	Percentage	Number of Respondents
HINET for SNAP	43%	202	10%	45
Pohukaina Food Pantry	43%	201	19%	89
BOSA Care Packages	40%	188	21%	97
Laptop Loans (Library)	22%	104	10%	45
Financial Aid Services	20%	93	54%	255
Disability Support Services	19%	87	6%	30
Alani Children's Center	18%	86	2%	8

**C. Times and Modes of Instruction:** From a previous question in the survey, 290 students selected asynchronous learning as a preferred class method, only 222 participants selected options for a preferred time. This question was included in the survey to gather information during the COVID-19 pandemic for comparative data in the future and to gain a better understanding of our student body. Please note that this question was a multiple choice question with no limit to the amount of choices, indicated in the results.

Preferred Time	Percentage	Number of Respondents
Asynchronous	48%	222
Early Morning (8 AM - 10 AM)	36%	167
Late Morning (10 AM - 12 PM)	57%	266
Early Afternoon (12 PM - 2 PM)	43%	199
Late Afternoon (2 PM - 4 PM)	28%	132
Early Evening (4 PM - 6 PM)	18%	85
Late Evening (6 PM - 8 PM)	16%	74

While the students were asked to indicate their major, the results may not be accurate, as students were able to self-select their major. The Academic Affairs Council was sent this information for further discussion within their academic departments and units.

**D. Study Spaces:** Students that study at home commonly cited privacy, practicality, and convenience as why they chose to study at home. The remaining students found privacy and convenience as their main reasons for studying on campus, in public and private establishments. A choice of “other” was not provided as an option in the survey. This information is important to be documented to further support student success with the current and future evaluations of the demand for available study spaces on campus.

Study Spaces	Percentage	Number of Respondents
Bedroom	51%	236
Shared spaces (living room or kitchen)	29%	137
Home office	8%	38
Kapi‘olani CC campus	5%	23
Private establishment	3%	14
Public establishment	2%	11
Other	1.5%	7

**E. Concerns for Fall 2021:** 80% of the students who took the survey will be returning for the fall 2021 semester and out of those 370 students, 48% of them have declared that safety procedures are a concern throughout campus and 40% of students are curious about comfortable study spaces on campus. 60 (6%) of the 370 students selected “other”, most of which are related to online courses and academic issues. This data implies that there is a significant concern for the health and safety of on campus study space use among the student population. As students return to campus, Student Congress will continue to monitor the demand for study spaces on campus with capacity limits and safety in mind. Please note that this question was a multiple choice question with no limit to the amount of choices, indicated in results.

Study Spaces	Percentage	Number of Respondents
Safety procedures	48%	148
Available study spaces	40%	148
Facility sanitization	38%	141
No concerns	29%	107
Other	16%	60

Demographics

Who took the survey?

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Part-Time: Full-Time Student Ratio

The biggest mismatch in the data set compared to the general student population is the reversal of the part-time to full-time student ratio. In general, we have three part time students to every two full-time students. However, since full-time students spend more time interacting with the campus, they may be more likely to take a survey. N=186 (40%) Part-Time Students N=279 (60%) Full-Time Students 41 students skipped this question.

Age

Most survey takers are **between 18 and 34** years old, matching our student population.

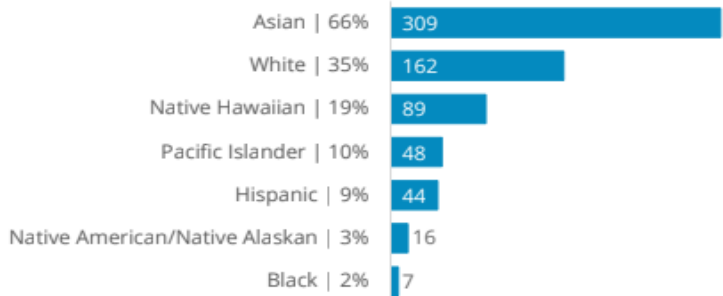
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74% of Participants were female.

In spring 2021, 62% of the KCC population was female, so they are overrepresented in this survey.

Ethnicity

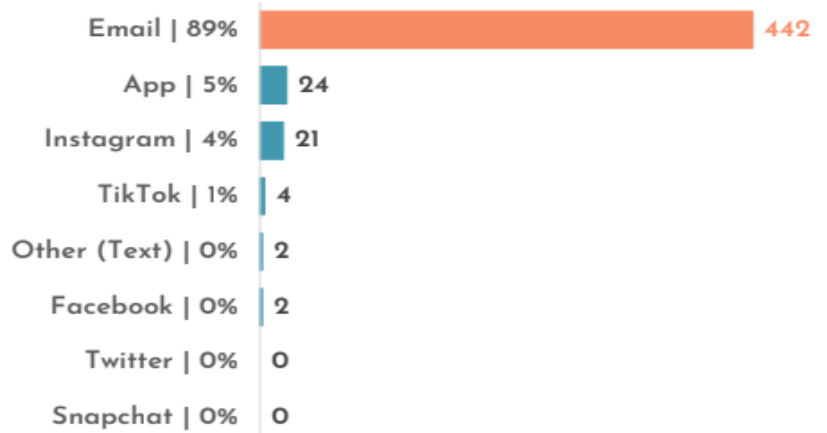
Our numbers differ from the typical data on ethnicity. Why is that? **Students could pick "all that apply."** Typically, in institutional data, if students pick more than one ethnicity, it will be classified as "mixed race." If students pick more than one ethnicity and include Native Hawaiian, it is automatically coded as Native Hawaiian.



Preference of Communication

Q4. Which would be your most preferred way to receive KCC information electronically?

**Respondents selected email as their primary preference to receive information.** We can argue that the students received the link to this survey via email, so there will be a biased preference for that medium. However, this also aligns with the findings of the 2021 Student Communication Survey, which included a link in materials physically mailed to students. In that survey, 75% (n=190) of those 256 participants had heard of the survey through email compared to 29% (n=75) through physical mail. Furthermore, 81% (n=207) of those participants said email was their first choice to receive "information about Kapi'olani CC student support services, resources, and deadlines."



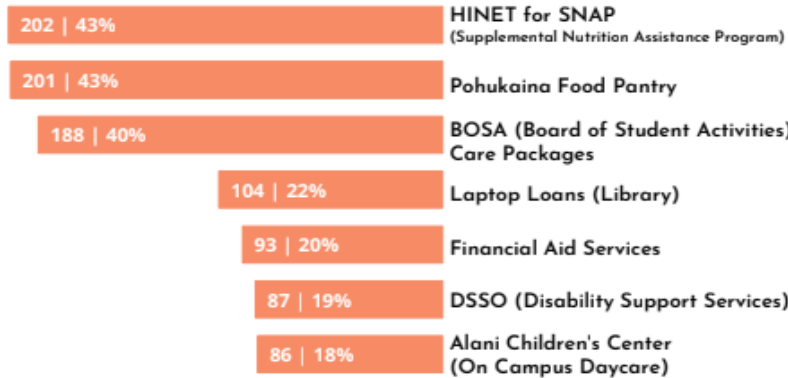
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## Familiarity with Resources

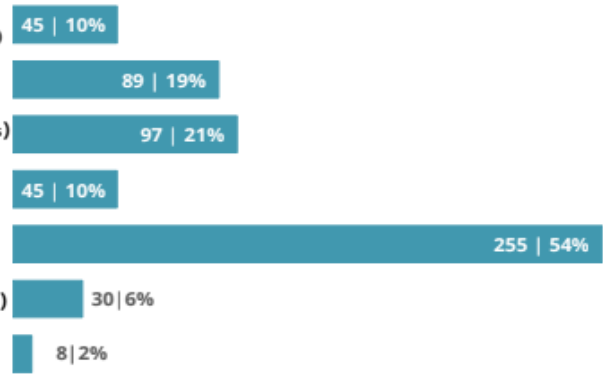
### Q5. How familiar are you with the following services our campus provides to its students?

Four out of ten students were not familiar with HINET for SNAP, the Pohukaina Food Pantry, or the BOSA Care Packages, but may use those services now that they are aware. One in five students said the same for laptop loans, financial aid services, DSSO, and the Children's Center. A detailed table on page 37 contains the numbers and percentages for all categories, including those who are not familiar and won't use the services, as well as those who are familiar and do not use services. If Student Congress asks this question in the future, it will benefit from collecting email addresses in order to share lists with relevant stakeholders. For instance, if HINET received the list of 202 students interested in SNAP, it could check the eligibility status for those learners.

#### Not familiar. I may use it.



#### Familiar. I do use it.

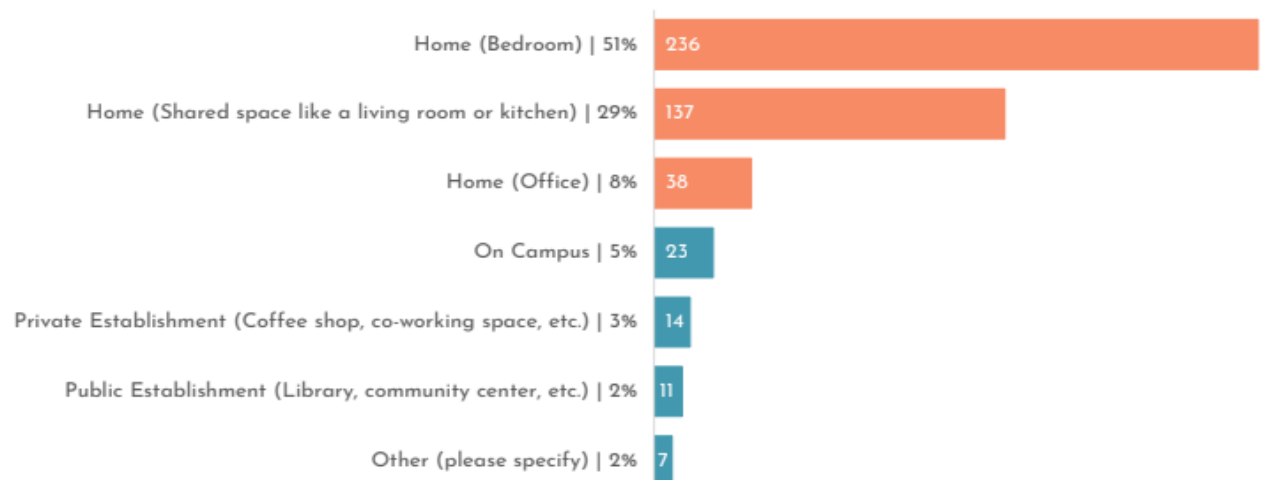


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## Study Spaces

### Q10. What is your primary place to study?

88% of respondents study at home with the most students studying in their bedroom. How does a lack of dedicated space impact learning? What follows on the next slides are the reasons why students selected their responses, which have been thematically coded by Student Congress and OFIE.



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## Concerns for Fall 2021

### Q13. What concerns do you have for fall 2021 on campus?

**Eighty percent of survey takers (n=374) revealed that they will register for fall 2021 classes.**

We asked what concerns they have for returning to campus in fall 2021. 370 students responded with the following. Percentages are based out of n/370. Students could select multiple answers, which is why the percentage total is greater than 100%.

